

PRISM ACADEMY — TERMS & CONDITIONS

Effective Date: 19 July 2025

Applies to: all students (and, where relevant, their parents/guardians) enrolled in Prism Academy's Courses.

1. Programme Overview

Duration	4 weeks; Monthly renewed
Weekly Contact Time	4 hours of live instruction led by expert teachers + 4 hours of guided practice led by Teaching Assistants (total 8 hours per week).
Format	Online. Teacher-led classes are delivered live via Google Meet (recordings provided). TA sessions are interactive workshops or supervised study rooms conducted online.
Learning Portal	Google meet and Telegram. Later on Prism Academy Platform (individual login credentials issued at enrolment)

2. What Your Tuition Fee Includes

There are **no hidden charges**. The fee displayed at checkout covers exactly the items listed below.

Live Instruction	• 4 hours per week of subject-matter teaching by credentialed expert instructors.
Guided Practice & Support	• 4 hours per week of small-group sessions run by qualified Teaching Assistants for Q&A, homework help and skill drills. Additionally, weekly mocks are conducted by TAs.
Learning Materials	• Digital slide decks and homework sheets supplied for each class. • Session recordings available if legitimate reason for skipping the lesson is provided.

3. Student Responsibilities

Students agree to:

1. Attend or watch recordings of the full 8 hours of instruction/support each week.
2. Complete assigned homework by published deadlines.
3. Participate respectfully in live sessions and group chats.

4. Keep login credentials private and refrain from academic dishonesty.
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4. Parent / Guardian Commitment (for minors)

Parents/guardians commit to:

- Encourage regular attendance and timely homework completion.
 - Review any notices sent by Prism regarding performance or attendance.
 - Notify Prism promptly about planned absences or technical issues.
 - Ensure full payment of all fees by the programme start date.
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5. Refund Policy

A **cool-off period of 14 calendar days** from the programme start lets you withdraw for any reason and receive a **60 % refund**.

No refunds are granted after Day 14 except where Prism cancels the programme or fails to deliver the weekly 8 hours of instruction/support.

6. Code of Conduct

Zero-tolerance for:

- Harassment, hate speech or disruptive behaviour during sessions.
 - Unauthorised sharing of Prism materials.
 - Falsifying attendance or assignment submissions.
- Violations may result in dismissal without refund.
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7. Governing Law

These terms are governed by the laws of the Republic of Uzbekistan. Disputes unresolved through written communication will be submitted to Uzbek courts.

8. Acceptance

By clicking “Enroll” or providing written confirmation, you (and your parent/guardian, if applicable) acknowledge that you have read, understood and agree to these Terms & Conditions.
